

Quality Statement International Healthcare Logistics



PHOENIX' mission is to deliver health across Europe in a reliable, proactive and respectful manner



We focus on the entire distribution chain of all pharmaceutical and medical products, from Manufacturing, through to Patient.



Where products are given into our care, as part of the Healthcare Logistics Services, we are committed to safely, timely and correctly receive, store, pack, transport and deliver the products that are entrusted to us.



We are committed to adherence to all applicable regulatory requirements and international industry standards, including Environment, Health and Safety standards.



We ensure compliance by continuous assessment, monitoring and improvement of the performance through the QMS, guided by our customer's requirements.




Our business processes are set up efficiently and effectively, ensuring long term customer satisfaction.

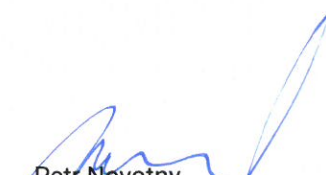



Our communication to our customers, authorities, employees and our community is pro-active, timely and respectful.



Quality is the responsibility of every PHOENIX team member. It is achieved by teamwork, commitment. All employees are encouraged to raise improvement opportunities. Management is responsible to respond timely and effectively.


Stefan Jung
Head of Pharma Services
PHOENIX group


Petr Novotny
Head of Operations
Pharma Services


Izabela Kubisiak
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